

Brandon McCullough DDS

210 S Montclair Street
Bakersfield CA 93309
661-397-0665

IMPORTANT FACTS REGARDING OUR PRACTICE

APPOINTMENTS: We recognize how valuable your time is; therefore, we schedule as effectively as possible, so you do not have to wait. Patients need to arrive at their reserved time to ensure their appointments for that day.

CANCELLATIONS OR BROKEN APPOINTMENTS: We can extend a “No Charge Fee” to our patients that give our office 24-hour notice of a need to change their reserved time. Patients that do not give our office this courtesy will be assessed a \$65.00 charge for each appointment missed. Please note our office is closed on weekends. Should you need to cancel or reschedule, please call 661-397-0665 during our normal business hours (Mon-Tues 8:00-5:00, Wed 8:00-1:00 and Thurs-Fri 7:00-4:00).

INSURANCE INFORMATION: As a courtesy to our patients, our office will process insurance claims for our patients.

- Insurance will be verified for coverage. If appropriate coverage exists, we will bill the plan, it is your responsibility to inform us of any insurance changes.
- All co-pays and/or deductibles are due at the time of service.
- Patient is responsible for any balance due after payment of insurance plan(s) and any non-covered services provided.
- Insurance claims over 90 days will be released to the patient to collect from their insurance company and account balance will be due in full at that time.

FINANCIAL POLICY: We strive to keep our office fees as reasonable as possible for our patients.

- Payment is due in full at the time service is rendered.
- Account balance that are 30 days overdue will receive a 1.75% service charge. We can offer you payment through your Visa, Mastercard or Carecredit (an outside financial company).
- Account balances that are greater than 45 days, following a courtesy call will become delinquent.
- Account balances over 90 days will be sent to our collection agency, unless previous arrangements have been made.
- Thank you! We value you as our patient.

Patient Signature _____ Date _____

Dentists are licensed and regulated by the Dental Board of California 877-729-7789 www.dbc.ca.gov